www.CompuTrain.com



Business Problem Solving

Course Content

Unit 1: Problem solving basics

Topic A: Fundamentals of problem solving **Topic B:** Effective problem-solving approaches

Unit 2: Problem solving in the corporate world

Topic A: Problem solvers

Topic B: The corporate problem-solving culture

Unit 3: Problem-solving process

Topic A: Identifying problems **Topic B:** Committing to a solution **Topic C:** Confirming problem elimination

Unit 4: Critical thinking and information analysis

Topic A: Critical thinking **Topic B:** Quantitative analysis **Topic C:** Qualitative analysis

Unit 5: Problem-solving teams

Topic A: Managing problem-solving teams **Topic B:** Driving a successful team