



Organizational Behavior

Course Description

Students will learn how to identify the ways in which power and politics are used in an organization, and the impact of leadership on organizational behavior. They will learn about organizational behavior and how individual, group and, organizational structures affect organizational behavior.

How You Will Benefit

In this course, students will:

- Identify the fundamentals of organizational behavior, the types of communication and power in an organization, and examine how they affect organizational behavior.
- Identify the individual characteristics that affect organizational behavior, and the factors that drive individual behavior.
- Identify the ways in which power and politics are used in an organization, and the impact of leadership on organizational behavior.
- Identify the elements and types of organizational structure and their effect on organizational behavior, individuals, and groups.

Course Content

Unit 1: Understanding Organizational Behavior

- Topic A:** Organizational behavior fundamentals
- Topic B:** Communication and power

Unit 2: Organizational Dynamics for Individuals

- Topic A:** Individual characteristics
- Topic B:** Factors driving individual behavior

Unit 3: Group and Team Dynamics

- Topic A:** Organizational dynamics for groups
- Topic B:** Organizational dynamics for teams

Unit 4: Organizational Processes

- Topic A:** Communication styles and channels
- Topic B:** Decision making
- Topic C:** Conflict management

Unit 5: Power, Politics, and Leadership

- Topic A:** Power and politics in organizations
- Topic B:** Leadership in organizations

Unit 6: Organizational Structure

- Topic A:** Elements of structure
- Topic B:** Types of structures
- Topic C:** Effects of structures

Unit 7: Job and Workspace Design

- Topic A:** Job design
- Topic B:** Workspace design

Unit 8: Organizational Culture

- Topic A:** Positive culture
- Topic B:** Managing diversity