



Project Teams

How You Will Benefit

After completing this course, students will know how to:

- Identify the phases and requirements of a successful project, build and organize a project team, and avoid pitfalls in project teams.
- Identify the characteristics of a project team, understand who the project stakeholders are, recognize how individual responsibilities and stress affect the team, and how team members can self-evaluate.
- Identify various roles in project team meetings, maximize the effectiveness of team meetings, understand the purpose of introductory meetings and the goal-setting process, and identify various issues that a team might face during team meetings.
- Communicate effectively through active listening and nonverbal and verbal communication techniques, and receive and give effective feedback.
- Use various methods of decision-making, resolve team conflict, and achieve consensus in a project team.
- Empower and motivate a project team, develop a positive culture, identify the causes of change in a team, manage change, and improve existing project teams.

Course Content

Unit 1: Fundamentals of project teams

Topic A: Project and project teams

Topic B: Project team organization

Unit 2: Participating in a project team

Topic A: Project Team Characteristics

Topic B: Conflict and consensus in project teams

Unit 3: Communicating in a project team

Topic A: Personal responsibilities in a team

Topic B: Communication with the team

Unit 4: Individuals and project teams

Topic A: Individual communication

Topic B: Expressing yourself in a project team

Unit 5: Applying team building techniques

Topic A: Team roles and communication

Topic B: Decision making in a project team meeting

Topic C: Project team meetings and pitfalls

Unit 6: Building a project team

Topic A: Select a project team

Topic B: Project team goals

Unit 7: Project team at work

Topic A: Preparing teams for project work

Topic B: Providing Support for Project Teams